

A.I.S.E. Charter for Sustainable Cleaning

Implementation requirements for ISO 9001-ISO 14001-EMAS companies

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This document sets out the additional requirements for ISO 9001-14001-EMAS certified/registered companies to fulfil the entrance check. This document is limited to the essential Charter Sustainability Procedures which have to be implemented at the time of the entrance check. More information can be found on: www.sustainable-cleaning.com

(A1) Raw material selection (essential)

ISO 9001	All certified companies need to have one or more design and development procedures, the additional work to be undertaken is relatively straightforward: adding these requirements to the design criteria and specifications. (links to 7.3 (Design and Development) & 7.4.1 (Purchasing Process))
ISO 14001 / EMAS	Can be included in the identification of the environmental aspects. (links to 4.3.1 (Environmental Aspects) & 4.4.6 (Operational Control))

(A2) Raw material safety evaluation (essential)

ISO 9001	Companies may already undertake such risk assessments and control as part of their own policy and/or because of legal requirements such as the General Product Safety Directive. (links to 7.3.2 (Design and Development Inputs) & 7.3.3 (Design and Development Outputs))
ISO 14001 / EMAS	Companies may already undertake such risk assessments and controls as part of their own policy and/or because of legal requirements. (links to 4.3.1 (Environmental Aspects) & 4.3.2 (Legal and Other Requirements))

(D) Resources use policy (essential)

ISO 9001	Needs to be added and integrated in the existing quality system. These objectives may have been already been integrated in the quality policy and objectives. If so, no extra effort will need to be undertaken. If not, the company should extend its quality policy and quality objectives with a sustainability statement and sustainability objectives. (links to 5.3 (Quality Policy))
ISO 14001 / EMAS	If these objectives have already been integrated in the environmental policy and objectives, no extra effort will need to be undertaken. If not, the company should add those criteria to its significant environmental aspects and set up objectives related to those aspects. (links to 4.2 (Environmental Policy))

(E) Occupational health and safety management (essential)

ISO 9001	Compliance with some health and safety requirement is mandatory by law and the extra burden to comply with the requirement of CSP (E) may be limited. If there is a statutory duty for the company to manage safety, have safety policies and procedures, including training of the workforce and satisfy authorities then this CSP will be satisfied with little or no work. If OHSMS according to OHSAS 18001 standard is in place, the company will fulfil the requirement of CSP (E).
ISO 14001 / EMAS	

(F) Manufacturing environmental management (essential)

ISO 9001	Needs to be added and integrated in the existing quality system. If the company has also a certified environmental management system in place, based on e.g. ISO 14001 or EMAS, little extra effort will be required.
ISO 14001 / EMAS	These EMS requirements are covered by ISO 14001 or EMAS. Therefore a certified company will fulfil the requirements of this CSP.

(H) Product recall (essential)

ISO 9001	Can be considered as "special cases" of the ISO 9001 procedures for products with non-conformities or the procedures for corrective action. It will often suffice to modify existing checklists or criteria in these procedures. A specification in the agreements with suppliers may also be needed. (links to 7.5.3 (Identification and Traceability) & 8.3 (Control of Non-Conforming Product))
ISO 14001 / EMAS	ISO 14001 and EMAS do not include procedures regarding product recall, and can not be added to an existing procedure. The framework of ISO14001 and EMAS regarding non conformity, corrective action and preventive action can be used to set up this requirement of this CSP. (4.7 (Emergency Preparedness and Response) & 4.5.2 (Non-conformance and corrective and preventive action))

(I) Finished product safety evaluation (essential)

ISO 9001	Safe product is often an explicit and at least an implicit customer requirement. Mechanisms should already be in place in order to assure the safety of a product. If these arrangements are not yet in place, it is suggested to include an extra step in the production process (and its documentation), in which a safety check is included. (links to 7.3 (Design and Development) & 7.5 (Production & Service Provision))
ISO 14001 / EMAS	ISO 14001 and EMAS do not include any procedure related to product safety evaluation. New directives (REACH and Phytosanitary products), requiring a safety check of products will come into force in 2007.